

ASIST ADVOCACY SERVICES

asist advocacy services

SOCIAL IMPACT AND VALUE REPORT

Asist provides specialist, independent advocacy support for people with learning disabilities, physical disabilities and/or mental health issues. We have been supporting people and communities in Stoke-on-Trent and Staffordshire with one-to-one, issue based advocacy since 1994.



COMMUNITY SERVICES:

IMCA

IMHA

Self-
advocacy

Parents
advocacy

REACH

BME

Training

Care Act
advocacy

WHAT HAS CHANGED?

Health and Wellbeing

- ▶ Reduction of anxiety
- ▶ Increase in confidence
- ▶ Structure and positive routine
- ▶ Increased self-esteem/self worth
- ▶ Increased assertiveness
- ▶ Improved physical health
- ▶ The reduction in health inequalities
- ▶ Positive change to mental health for clients
- ▶ Increased trust

Education and Skills

- ▶ Increased knowledge, skills and awareness of rights and options
- ▶ Increase in life skills
- ▶ Reduced child protection cases

Crime and Justice

- ▶ Increased sense of justice
- ▶ The reduction in anti-social behaviour

Housing

- ▶ Increased independence
- ▶ Improved home organisation, routine and structure

Social and Community

- ▶ Improved family relationships
- ▶ An increase in engagement in social and community activities
- ▶ Improved communication
- ▶ The reduction in social isolation

Employment and Volunteering

- ▶ Volunteer support



Our Social Impact and Value

Health and Wellbeing

Happiness, self-esteem, emotional and physical health

90%
reduction in
anxiety and
worry

1370
people taking
medication correctly

394 people avoiding
Crisis point

= £40,222 cost saving

55% reduction in hospital admission and stay = **£740,450** cost saving to NHS

The overall Health and Wellbeing Value equates to **£2,996,381** with a cost saving to the public purse of **£2,844,399** in health interventions per year.

Social and Community

The reduction of
social isolation

26%
improved
social family
activities

85%
improved
communication,
leading to healthier
relationships

£455,495
created in Social and
Community Value

273
people increased
social mobility

Housing

The impact of home stability

48%

reduction in missed
GP appointments
= £38,577

44%
increased
stability

Potential
£113,705 cost saving
in routine evictions

Education and Skills

The impact of awareness and skills development

1980
people making
informed
choices

57%
decrease in need for
community support
= £292,942 cost saving

79%
increase in
knowledge and
awareness
of rights

Potential
7%
reduction of children
being taken into care
= £847,494 saving per year

Crime and Justice

Employment and Volunteering

16%
increased
sense of
justice

Predicted **20%**
reduction in anti-social behaviour,
creating potential cost saving of
£67,563 in police intervention

12
volunteers
creating **£13,104**
in social
capital

£5,111,975

forecasted Financial Value per year.

For every **£1** invested there is **£5.06** created in Social Value

OUR SOCIAL PLEDGES

Health and Wellbeing

We pledge to improve the health and quality of life of our advocacy partners through the impacts of advocacy relating to reduction of fear and anxiety and an increased sense of freedom, control, self-value and respect.'

Housing

We pledge to empower people to have a say in where they want to live, to feel safe and settled in their home environment and to have their ongoing housing needs and views heard and respected.

Crime and Justice:

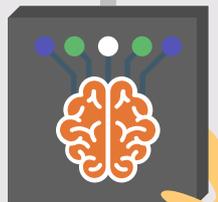
We pledge to raise the voices of people so that they receive fair and equal treatment, know their rights, are not victims of discrimination and feel understood.

Social and Community:

We pledge to support people to improve independence and reduce feelings of isolation by engaging with their wider community and services. We will raise local awareness about living with a disability, mental health and social stigma.

Education and Skills:

We pledge to increase awareness, develop knowledge and help to create skills that will support people to make informed, positive life choices.



Social Value Quality Mark has been awarded in recognition of Asist undertaking an evaluation and forecast of their impact and value. Awarded by Social Value Business.